



A resource and support across Essex County for people with an intellectual disability and their families since 1961.

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Contact list on website



## Appeal Process

- ✓ Questions?
- ✓ Concerns?
- ✓ Complaints?

Contact Us!

# Appeal Process

The appeal process is designed to provide the people we support and their families with a method to resolve any concerns they may have with agency supports in an effective and supportive manner.

Community Living Essex County values the relationship between people supported and families and considers this to be an important part of providing the best possible supports to people. We encourage ongoing and open communication.

We are committed to ensuring that any issue or problem is address at the earliest opportunity.

The following chart is offered for your reference. We encourage you to contact the person with whom you are most comfortable.

# Who to Call

